

Frequently Asked Questions – The Ultra Challenges 2020

Why is there a fundraising deadline before the event?

The Ultra Challenge events have expensive place costs. If you have chosen charity sponsorship or mixed funding Mind will be invoiced for the cost of your place 6 weeks before the event. To ensure that Mind does not lose money on this event we will only be paying for places where the fundraiser has met their 50% target. If you have any concerns about reaching your fundraising target please do get in touch. We are here to help!

How do I send my fundraising to Mind?

If you are fundraising using a Just Giving or Virgin Money Giving page all the donations will be sent directly to us. If you have been fundraising offline you will need to send your fundraising to us before the 50% deadline. Find out how [here](#). Remember to use your Mind reference number when paying in donations.

When is the rest of my fundraising due?

Please send the rest of your fundraising to us by one month after your event. This helps us to calculate the team total and get certificates sent out.

Can I fundraise as a team?

Yes, if you are taking part with friends or family you can register as a team. There is no discount on fundraising targets for teams so your team target is the total of your individual targets added together.

Can we have a shared fundraising page?

Yes, sharing a page is a great idea especially if you are going to be asking the same group of people to sponsor you. When setting up your page please list all the team members and state that this page is for your joint fundraising. This helps us when it comes to working out who has met their 50% target

How do I find out my start time?

The Ultra Challenge events are organised and run by Action Challenge. For any information regarding logistics such as your start time, deferring, changing distances or additional packages please visit their website - www.ultrachallenge.com

What is the money I raised used for?

Your fundraising is used across the organisation to help support our work on campaigning, fund our info-line and lots more. You can see more details on our website [here](#).

For more information on fitness and training, on-event support, kit and equipment please visit the Ultra Challenge website - www.ultrachallenge.com