



# Giving In Celebration FAQ's

## Wedding Favours – Frequently Asked Questions

### 1. I'd like to support Mind through my wedding. How can I do this?

- Purchase Mind wedding favours from our online wedding shop. We sell sunflower seed packets, pin badges (in blue, silver and gold) and black and white place setting cards.
- Set up a Just Giving or Virgin Money Giving page and ask for donations instead of wedding gifts.
- Request a collection tin for display at the wedding.
- Request donation envelopes to give to your guests.



### 2. What are the dimensions of the Mind Sunflower Seed Packets?

The height and width dimensions of our sunflower seed packets are Height: 12cm x Width 9cm.

### 3. How much are pin badges?

We sell packs of 10 pin badges (with backing card) for £13.50 and packs of 100 for £135. These prices include VAT.

### 4. What are the dimensions for the Mind pin badges?

Backing Card: 80mm x 70mm folded to 40mm x 70mm – these are tent cards appropriate for place settings. Pin badge = 25mm length

### 5. Can I order pin badges without backing cards?

Unfortunately not, although it would be easy to remove them from the backing cards once they arrive and reattach them to your own cards.

### 6. Can I order an odd number of pin badges?

Unfortunately not. We only send out pin badges in packs of 10 or packs of 100, so if you have 61 guests attending we recommend you order 7 packs of 10.

### 7. Can I pay for wedding favours over the phone?

No, all orders need to come through our online shop for processing and VAT purposes.



**8. What do the backing cards look like / what do they say on them?**

The backing cards are as shown in the pictures on the online shop. The text on the front of the cards reads “We are Mind, the mental health charity”, and on the back, the picture is a line drawing of a bouquet with the text underneath: “This is not a toy. Small parts may cause choking or injury.”

**9. When can I expect to receive my order?**

Wedding favours take 10-14 days to arrive from the time of order.

**10. I've ordered some wedding favours, how else will I hear from you?**

We'd love to keep in touch and send a card and a thank you for your support. If you'd like, please let us know your wedding date and your partner's name so that we can do this.

If you have any further questions that are not answered here, please email the Fundraising Team at [community@mind.org.uk](mailto:community@mind.org.uk) .

